



CANCELLATION/RE-INSPECTION POLICY

(Please read and retain for your records)

So that we may better serve our clientele by scheduling their appointments within often-rigid deadlines, and to sustain economic and reasonable fees for our services, Noteworthy Property Inspections regrets cancellations within 48-hours or "on-site" must be charged a cancellation fee in accordance with the following policy.

Cancellation Fee Basis

- ❑ Appointments cancelled within 48-hours prior to the scheduled inspection time will be charged a fee of the lesser of 50% of the inspection fee or \$250.
- ❑ Appointments cancelled "on-site" will be charged a fee of the lesser of 75% of the inspection fee or \$375. The cancellation fee for cancellations made on-site, but rescheduled within 5-days of the cancellation date will be reduced to a \$100 call-out fee.

Re-Booking Option/Cancellation Fee Waiver

Because we value our clients, and as long as the cancellation is not made on-site, the cancellation fee will be waived if an inspection is re-ordered and performed within 5-days of the cancellation date. If an inspection is not ordered within this time frame, the cancellation fees listed above will be charged to the party ordering the inspection.

Re-Inspections

Re-inspections after the original inspection has been performed may be arranged to inspect items which were not accessible or unavailable to inspect during the original inspection. Our standard re-inspection fee is \$100 and is payable at the time of re-inspection. An addendum to the original inspection report will be issued to cover the re-inspected items.

CONFIDENTIALITY POLICY

(Please read and retain for your records)

Confidentiality of the Inspection Report

An Inspection Report is provided exclusively for the client requesting the inspection.

We will not provide copies of the Inspection Report to any third parties without the client's permission. **If you are not going to be present at the inspection and desire copies of the Inspection Report to be provided to any other parties please advise us of this prior to the inspection.**

Confidentiality of Client Information

Any address, phone number, and other personal information collected for our inspections will be kept confidential by us and not released to any other parties without your permission.

The above information is provided as a courtesy only and is not intended to change or negate in any way the "Confidential Report" clause contained in our *Home Inspection Agreement and Contract*, and excerpted below for your reference.

CONFIDENTIAL REPORT: *The inspection report to be prepared for Client is solely and exclusively for Client's own information and may not be relied upon by any other person. Client agrees to maintain the confidentiality of the inspection report and agrees not to disclose any part of it to any other person. Client may distribute copies of the inspection report to the seller and the real estate agents directly involved in this transaction, but Client and Inspector do not in any way intend to benefit said seller or the real estate agents directly or indirectly through this Agreement or the inspection report. CLIENT AGREES TO INDEMNIFY, DEFEND AND HOLD INSPECTOR HARMLESS FROM ANY THIRD PARTY CLAIMS ARISING OUT OF CLIENT'S UNAUTHORIZED DISTRIBUTION OF THE INSPECTION REPORT.*

Thank you for selecting Noteworthy Property Inspections for your home inspection.

Please contact our office if you have any questions regarding our Cancellation and Confidentiality Policies or any other aspects of your home inspection.